

Terminal 2  
Gates T2-1 - T2-8

Gates  
A3 - A23

Terminal 1

Gates  
B1 - B25

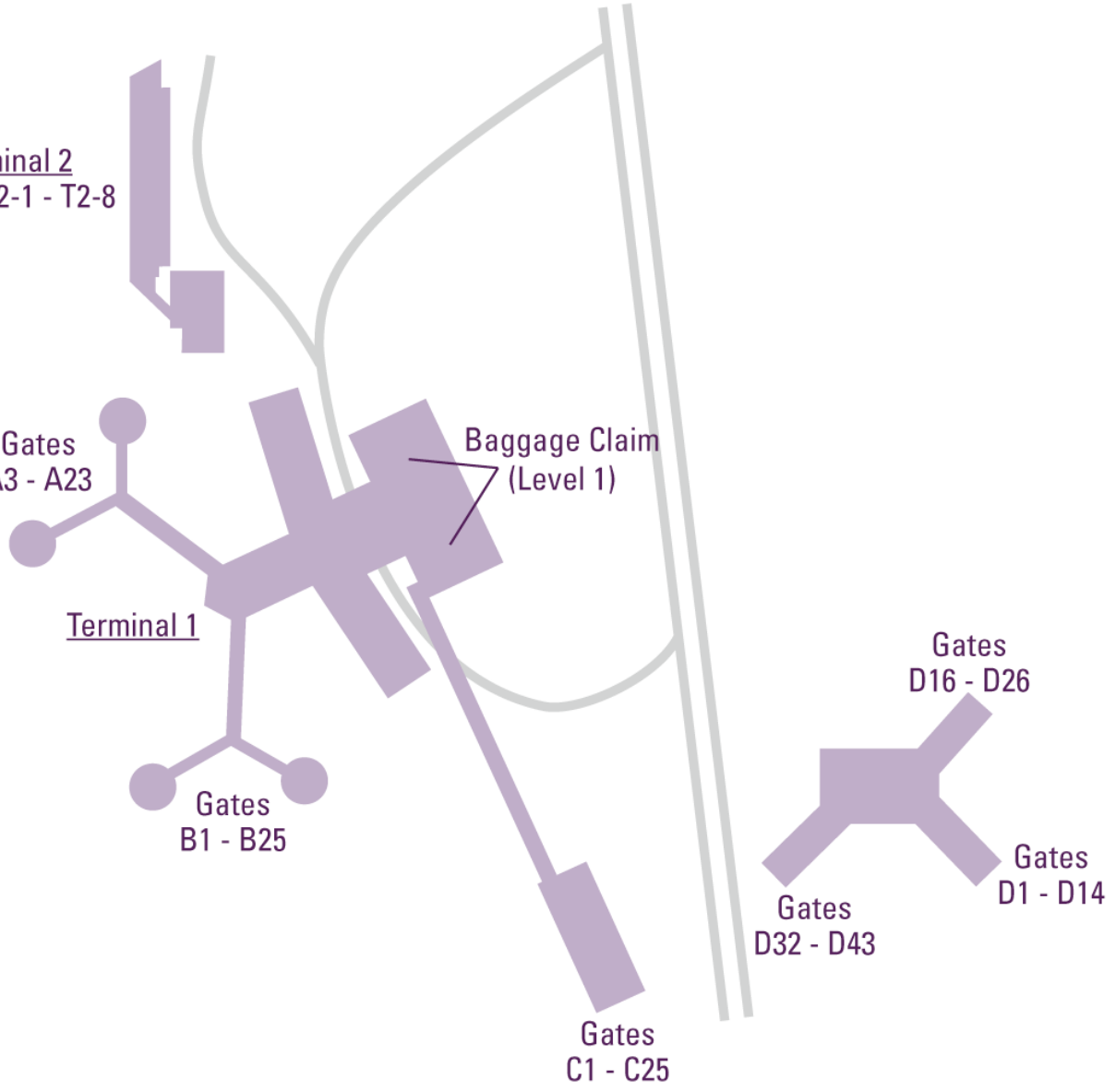
Baggage Claim  
(Level 1)

Gates  
C1 - C25

Gates  
D16 - D26

Gates  
D32 - D43

Gates  
D1 - D14



## **MCCARRAN INTERNATIONAL AIRPORT (LAS VEGAS)**

### **Flow for arriving groups:**

1. Upon arrival at McCarran International Airport, attendees will follow airport signage to the appropriate Baggage Claim.
2. Uniformed Hello Las Vegas! staff will be positioned at the base of the escalators on Level 1 for passengers arriving from Terminal 1, at the entrance to Baggage Claim on Level 1 for passengers arriving from Terminal 2, or outside of Customs on Level 1 for passengers arriving from International flights to meet attendees with a greeter sign noting the group name or logo.
3. Hello Las Vegas! staff will direct attendees to the appropriate luggage carousel, and will also lend assistance to passengers who have lost or delayed luggage. Upon request, sky-caps can be secured in advance for luggage assistance.
4. Once luggage is claimed, attendees should proceed to the center area of Baggage Claim where they will be escorted to waiting transportation on Zero Level.
5. Attendees will be grouped together for transfer to the hotel based on flights arriving 10 to 15 minutes apart. The vehicle dispatcher is located at Zero Level, and is in radio communication with all of the staff throughout the airport and in Zero Level.
6. Hello Las Vegas! staff at the airport will monitor flights and keep the client apprised of any delayed flights if longer than 30 minutes, as well as any cancelled flights or possible airport closures.
7. A radio-equipped Hello Las Vegas! staff is also positioned at the hotel to keep the client apprised of flight arrivals and delays, and to advise the hotel's front services staff of the group's arrival.